



Better Water, Better Air, Better Health.

To Our Customers:

For those customers that subscribed to the annual maintenance contract in October 2020, it's renewal time. In the past our maintenance contracts were offered only once a year in October. We've changed that, and all of our contracts can now be started at any time. When your contract is up for renewal you will receive a separate reminder email from us. If you're in a new home or not sure whether a maintenance contract is right for you, give us a call or review the information on our website [maintenance contract page](#). We hope that the new service options make life a little easier and help you achieve Better Water, Better Air, Better Health!

Best regards - The Water-Flo Team

Changing seasons, changing water...



Summer went by all too fast! Autumn is considered the season of change because of the changing colors and temperatures. Have you ever

considered whether your water or air quality has changed? When buying a home most of us have a water test done to identify any problems (contaminants, water pressure, mineral contents, radon) and a radon in air test. If there's an issue, it gets addressed around the time of closing. If there's no initial problem, we often assume our air and water quality is good forever.

Did you know that your air and water quality can change over time? The EPA actually recommends ([water testing fact sheet](#)) annual testing for that reason. Because of that recommendation, our new **Premium Maintenance Contract** for well owners includes an annual full spectrum water analysis and radon in air test.

But how likely is it that the water or air quality will change? Unfortunately we really can't predict whether either will change, making regular testing that much more important. Regular testing allows us to:

- identify existing problems
- ensure water is suitable for the intended use, especially if used for drinking by humans and animals
- track changes over time
- determine the effectiveness of a treatment system

The quality of a water source or the levels of radon in air may change over time, even suddenly. Changes can go unnoticed as the water may look, smell, and taste the same, and radon is an odorless gas.

Besides regular testing we can also keep an eye out for changes around our homes that may cause, or signal, a change in water or air quality. Consider testing if:

- You remodeled, made changes in ventilation systems, or changed the use of part of your home (such as finishing the basement). Check for radon in air in the lowest living space.
- You or your neighbors have livestock, which can be a source of bacterial contamination. Even if they've been there forever, a change in the waste location or runoff can impact nearby wells.
- You or your neighbors fertilize or you're near a farm. Warmer water temperatures and **excess nutrients** impact water quality, as the combination **encourages algae** blooms.
- You have changes in taste, odor or color of your water.
- You recently experienced flooding.
- You see blue-green staining in sinks (see Ask The Expert below).
- You have a build up of scale (white-ish mineral deposits) on faucets or shower doors.
- You experience leaks in plumbing or problems with water using appliances.

As always, if you have questions or concerns about your water or air quality, give Water-Flo a call! We love to troubleshoot and problem solve!

[Find Out More](#)



This our latest 5 star review - let us know how we're doing!

"Our submersible well pump died! Scott and his assistant technician came out the same day we called. They had the correct replacement pump on the truck. They pulled the

dead pump from the well and installed the new one in about two hours. After sanitizing and flushing the well, water was flowing from our faucets again. They were friendly, polite, knowledgeable, and willing to answer our many questions. Highly recommended."

Ask The Expert

Question:

My (white) bathroom sink is getting a greenish stain between cleanings. What is the cause and what do I do about it?

Answer:

The most likely cause of greenish-blue stains on white porcelain sinks is acidic water. The water leaches copper from your pipes and the result is the unwanted color in the sink and potentially leaks in your pipes. Acidic water can also cause corrosion in other areas of your home. You can check the water pH with a simple test strip (Walmart or any pool supply store) or [schedule a free water analysis](#) for a more comprehensive check with Water-Flo. Dealing with the symptom of the problem just requires some arm muscles and a vinegar/baking soda paste. The most common way to address the root cause is with a whole-house neutralizer. Acid neutralizer tanks usually use calcite to raise the pH of the water before it enters your household plumbing and wreaks havoc on your pipes and appliances. Calcite is crushed white marble media that's rich in calcium and very high in alkalinity (high pH). Because water is a universal solvent, upon contact with the calcite media in the tank, it will begin to dissolve it introducing calcium and alkalinity to the water, raising pH and neutralizing the acidity. In addition to being inexpensive, calcite is self-limiting. This means calcite only acts to elevate the acidic water to neutral, non-corrosive pH status and does not run the risk of overcorrection (too high, too basic pH).

Give us a call for more information on water testing or neutralizers.

Water-Flo offers annual service contracts for well pumps and water treatment systems. We recommend service contracts for

preventative maintenance and peace of mind. For more information on contract coverage, please [visit our website](#) or call the office at 800-732-7468.

We are your full service well pump, water treatment and radon company. Proudly serving Connecticut for almost 30 years!

Your referrals and reviews are appreciated! Follow us on FaceBook for water and radon information and to see what we're up to.



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**E-mail Us
Today!**

