

# Get A Water Analysis!



## Better Water, Better Air, Better Health.

#### **To Our Customers:**

Happy Spring!

It's time for Spring maintenance and perhaps to give some thought to your well water: How's the pressure? Have you done water tests recently? Are there any strange odors, colors or tastes?

Any of these questions or concerns are a great reason to give us a call! If you are not up for DIY, then take a look at our Maintenance Plan options here: **Water-Flo Maintenance Plans**. We look forward to hearing from you!

Remember, through the end of April we are offering radon test kits (specifically the double liquid scintillation) for 50% off (a \$50 savings). Please give us a call to receive a kit by mail, or request one when scheduling your next service.

Best regards - The Water-Flo Team



#### Water-Flo Gives Back

Water-Flo is working to give back to our communities and organizations that are important to us. For the month of March the charitable organizations we supported were:

**Essex Land Trust Old Lyme Land Trust** 



Gradual changes in water pressure may be one of those things we don't notice. As we head into Spring and then Watering Season, often followed by Drought Season in Connecticut, we suddenly pay more attention to the water flow. Here's some information on well pumps that may help you stay on top of potential water pressure issues.

All wells have pumps and there are two general kinds, submersible and jet pumps. Submersible pumps hang down in the well; jet pumps are most often used for shallow wells and are mounted above the well, either in the home or in a pump house. Submersible pumps usually last about 15 years and jet pumps last about 10 years. Unfortunately, there aren't a whole lot of signs that your well pump is going bad. Usually you just wake up to no water- of course at the most inconvenient time! A few warning signs to keep an eye out for are:

- Fluctuations in water pressure
- Spitting faucets
- Strange noises or clicks coming from the pressure tank
- Unexpectedly high electric bills

Not all of these signs could be from your pump; the pressure tank is a common culprit as well. And it doesn't always mean your equipment is failing; it could be a simple repair!

There are two types of submersible pumps as well- a conventional pump and a variable speed pump (also called a constant pressure pump). A conventional pump has two speeds- on and off. A pressurized switch turns the pump on at a specific pressure and off again when the desired pressure is reached and can be a source of more water pressure variability. The Constant Pressure Pump is Water-Flo's preferred option

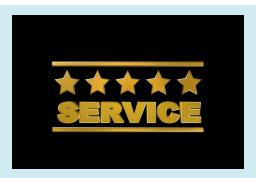
because it operates using a variable speed motor, which allows the pump to speed up or slow down depending on your level of water usage.

Benefits of this type model include:

- Better water pressure when taking a shower
- More "city-like" water pressure coming from all faucets
- Higher powered lawn irrigation
- A smaller, low cost, pressure tank that takes up less space
- Several built in features to prevent any damage to your pump
- Convenient push button pressure selection

If you're not happy with your water pressure or feel it's time for a pump upgrade, give us a call for a diagnostic evaluation and solution options! For all of our <u>well services</u> check out the information on our webpage.

#### Find Out More



#### Water-Flo Aims for 5 Stars

Prompt, professional and customer education... that's what we aim for!

"From the minute I called Water-Flo I felt completely comfortable. Their prompt service and professionalism gave me confidence that I chose the

right company to replace my well pump. Scott explained each step of the testing process before any work was completed; he gave me several options, and let me decide which to choose. Thank you for your help."

### **Ask The Expert**

#### **Question:**

What can I do to maintain my well pump?

#### Answer:

There's nothing you can really do for the pump itself, but an annual water well checkup should include:

- visual inspection of the well head and casing
- flushing the well tank and ensuring correct air charge in the bladder
- a water quality test for coliform and anaerobic bacteria, nitrates, and anything else of local concern
- checking valves
- electrical testing

Our annual maintenance plans for pumps covers all of these items, with

the exception of the bacteria test. An annual service call for a checkup can prevent a more costly repair call in the future.

Any questions or concerns please give Water-Flo a call!

Water-Flo offers annual service plans for well pumps and water treatment systems. We recommend service plans for preventative maintenance and peace of mind. For more information on plan coverage, please <u>visit our website</u> or call the office at 800-732-7468.

We are your full service well pump, water treatment and radon company. Proudly serving Connecticut for over 30 years!

Your referrals and reviews are appreciated! Follow us on FaceBook for water and radon information and to see what we're up to.





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