



## Better Water, Better Air, Better Health.

### To Our Customers:

The Water-Flo family is getting a little tighter with Owner Scott and Office Manager Brigid getting married this month! On Saturday the 21st, we are all celebrating and will not be responding to emergency calls for the day. The office will not be taking calls (please leave us a message) Thursday and Friday October 26th and 27th, but the technicians will be on the job. We hope you have an excellent October as well!

*Best regards - The Water-Flo Team*



### Water-Flo Gives Back

Water-Flo is working to give back to our communities and organizations that are important to us. For the month of October, the charitable organization we supported was: **APK Charities: APK 5K Run, Walk and Ruck** (this is the event registration link!)

**Don't let your house scare you!**



Happy Halloween!

Home ownership and all the logistics that come with it can be scary, but Water-Flo can help! Here are some of the scarier aspects of water and radon issues:

1. Creepy things in the well: Things that end up in wells that don't belong there: bacteria, spiders, rodents, roots and snakes. Seriously, we removed a ball of snakes from a well this summer! If your well cap is not up to code it can allow all sorts of things to take shelter in there. You can find more info on the well cap in this [Previous Newsletter](#)- and it is a simple upgrade. Don't plant trees too close to the well as it can cause root infiltration, which can block or slow the water flow. If your well head is in a flood area you are more likely to get bacteria in your water. We can test for that and a UV sanitizing light system is a simple preventative treatment for bacteria.
2. Creepy things in the basement: Maybe not so creepy but sometimes the treatment systems in the basement can be a bit overwhelming, especially for a new homeowner. If you need to know what's what, give us a call for a systems check and walk through, to make sure you have what you need and that it is well maintained. We take pride in installing neat, logically laid out systems whenever possible. If you're not happy with the current arrangement give us a call for a consultation on re-configuring or updating your systems.
3. Creepy things in the crawlspace: Sometimes it is necessary to run pipes to equipment through crawlspaces and we aren't afraid of spiders (or at least aren't admitting it!) and will tackle that area for diagnostics and service too.
4. Health concerns with radon: Radon gas is found in many homes in our area and is the second highest cause of lung cancer after smoking. Radon tests are required when you sell a home, but don't wait until then to test! Radon testing and mitigation is relatively simple. Radon levels can change over time so it's recommended to test every few years (whether you have a mitigation system in place or not) and if you've changed the living space in your home, such as finishing a basement, it's time for a test. Radon can also occur in water, but is less common, so test for radon in air first for healthier air. Our technicians will recommend a radon in water test when appropriate.

5. Things that go bump in the night: If you have a radon mitigation system installed and are hearing weird noises give us a call for a system check. Leaves sometimes get into the fan or the system attachment to the house could cause vibrations.
6. Unexplained water colors and stains: There is a lot of high iron water in our area, which is one cause of water coloration and staining (red/brown). You can see a video of high iron water here: [Iron Clogging Water Lines](#). Sandy-looking particles in water are usually caused by sediment pulled up by the well pump, which can be addressed with a sediment filter. Cloudy water is usually just air bubbles that come out of the water in a few minutes, but occasionally, water can be cloudy because of high mineral content (hard water) indicating that a water softener is needed. Blue-green staining on fixtures may indicate acidic water that is leaching copper from the pipes. Neutralizing the water can improve the pH and save your appliances and fixtures.

Your water and air in your home, and the systems that make it better, shouldn't be scary. Give Water-Flo a call for testing, education, solutions and mitigation!

[Find Out More](#)



#### **Water-Flo Aims for 5 Stars**

"Water-Flo has done an excellent job removing my water smell: I have been having water odor (rotten egg smell) from the well water. Joe and his colleague at Water-Flo did an in-house water test and prescribed an iron filter

tank. After paying the deposit, Joe and his colleague installed the filter tank (which only took 2 hours) during another appointment. The smell is instantly gone. The entire process is smooth and they are on time for appointment, respectful and experienced. Most importantly, the price is very reasonable and transparent. I would highly recommend them."

## **Ask The Expert**

### **Question:**

I seem to have frequent water leaks. What could be the cause?

### **Answer:**

Acidic water might be the cause of your water leaks. Low pH water can

cause pinhole leaks in copper pipes over time and other issues. Videos: [Acidic Water Causes Leaks. Pinhole Leak.](#) Ideally, our household water would be around pH 7 (neutral) naturally. However, depending on the source, water might be more acidic (low pH) or more basic (high pH) than desirable. And pH can change over time too! A simple pool test strip can be used to check the pH of your water. Or call Water-Flo for more comprehensive testing and to find out the solution options.

**Water-Flo offers annual service plans for well pumps and water treatment systems. We recommend service plans for preventative maintenance and peace of mind. For more information on plan coverage, please [visit our website](#) or call the office at 800-732-7468.**

**We are your full service well pump, water treatment and radon company. Proudly serving Connecticut for over 30 years!**

*Your referrals and reviews are appreciated! Follow us on [FaceBook](#) for water and radon information and to see what we're up to.*



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Today!**

