



Better Water, Better Air, Better Health.

To Our Customers:

Happy New Year! January is Radon Action Month and we encourage you to take action to check your home and protect your health. The facts found below (and downloadable as a fact sheet to share with friends and family) provides essential information about radon, its associated health risks, and the steps you can take to ensure your home's safety.

We are still offering free bacteria testing (while supplies last!); just call the office to schedule a well water bacteria test.

Best Regards, The Water-Flo Team



Water-Flo Gives Back

Water-Flo is working to give back to our communities and organizations that are important to us. For the month of January we supported these organizations:

- [The Rockfall Foundation](#)
- [The Empowerment Factory](#)

Take action!



What is Radon? [Downloadable version of the Radon Fact Sheet](#)

Radon is a colorless, odorless, and naturally occurring radioactive gas. It forms when uranium in soil, rock, and water breaks down. Radon can enter your home through cracks and openings in the foundation, building up to dangerous levels. Exposure to elevated radon levels is the **second leading cause of lung cancer** in the United States, following smoking.

Why Testing Matters

Since you can't see or smell radon, testing is the only way to know if your home has high concentrations of this gas. We recommend testing for radon every 2-3 years, even if you have a mitigation system. Testing is especially important:

- When buying or selling a home.
- After making structural changes to your home.
- When you begin using a lower level of your home, like a basement, as a living space.

Top 10 Facts About Radon Systems

- 1. Pipe Extension:** A radon pipe must extend above the roofline to properly vent.
- 2. Open Pipe:** The top of the radon pipe should be left open, without screens or elbows, to maximize airflow.
- 3. Fan Location:** Radon fans can't be installed in or under a conditioned living space, such as a basement. They're typically placed in attics or outside the home.
- 4. Manometer Gauge:** The "U" tube on the pipe is a manometer, which shows if the fan is working. It is not a measure of your home's radon level.
- 5. Fan Failure:** If the liquid on both sides of the manometer is equal, the fan is likely not working.
- 6. Layout Selection:** The amount and placement of fans and piping depends on your basement floor, the size of the space,

and the radon levels.

7. **New Construction:** New homes are required to include a passive radon system.
8. **Radon in Water:** Radon can also be present in well water, as it comes from the same rock that produces radon in the air. Radon in water can also be tested for and mitigated.
9. **System ≠ Safety:** Having a radon system doesn't guarantee that your radon level will remain below the EPA's action level of 4.0 pCi/L as radon levels can change over time. Regular testing is still necessary.
10. **Regular Testing:** We (and the EPA) recommend re-testing your home for radon every 2-3 years to ensure radon levels haven't changed, or a mitigation system is performing correctly.

Steps to Protect Your Home

1. **Test Your Home:** You can use a DIY test kit or hire a certified professional. For accurate results, follow kit instructions carefully.
2. **Test Your Water:** If your home uses well water, have it tested for radon by a certified professional.
3. **Install a Mitigation System:** If tests show high radon, a certified mitigation specialist can install a system to reduce levels. This typically involves sealing cracks and installing a vent pipe and fan to draw radon and release it safely outside. Mitigation of radon in water requires the installation of separate system (carbon filter or 'bubble up' system) that removes the radon from the water before you use it.
4. **Re-Test Regularly:** Continue to test every 2-3 years to ensure safe levels.

Call us to schedule a radon in air or water test. And remember, for a limited time, Water-Flo is offering a free well water bacteria test (\$135 value). Call us today to schedule [800-732-7468](tel:800-732-7468)



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A recent 5 Star review:

"Their communication and workmanship was excellent. The Technician was very knowledgeable and pleasant."



Ask The Expert

Question:

My town is giving out free radon test kits; can I use that to test?

Answer:

Absolutely! Make sure you read and follow the directions carefully as operator error is the main cause of erroneous results. If you get a high result, or are just not sure, call us to schedule a confirmatory test or an evaluation of mitigation system options. Remember to retest every 2-3 years regardless of the current radon levels or an existing mitigation system.

Water-Flo offers annual service plans for well pumps and water treatment systems. We recommend service plans for preventative maintenance and peace of mind. For more information on plan coverage, please [visit our website](#) or call the office at 800-732-7468.

We are your full service well pump, water treatment and radon company. Proudly serving Connecticut for over 30 years!

Your referrals and reviews are appreciated! Follow us on [FaceBook](#), [Instagram](#) and [LinkedIn](#) for water and radon information and to see what we're up to.



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